TOLEDO FIRE & RESCUE DEPARTMENT

C-55 Assist Runs And Code 2 Responses

Emergency Manual

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Policy/Procedure

1. Assist Runs:

1. An Assist incident involves a response to non-emergency incidents as determined by Dispatch based on information given. The Assist type-code replaces the old 'In-service Assist' type-code.

2. Dispatch will assign units as dictated in the Communications (E) Manual.

3. The units will respond immediately. They will respond using the shortest, most direct route observing all traffic regulations. Units shall respond without operating their emergency lights and sirens.

4. While responding, the unit(s) will be in an "Assist" status and available for emergency runs of a higher priority. If it becomes necessary for Dispatch to send the unit responding to the Assist to a higher priority emergency, another unit will be assigned to the original Assist run. Once units report on-scene, they will not be replaced.

5. Units shall operate on Channel 3 during the entire "Assist" run.

6. All radio communications will be the same as for other types of alarms.

7. "Assist" runs include but are not limited to patients that need help getting moved to another position for where they are found, such as into a standing position, a chair, a bed, a wheelchair, etc. Though in most cases, the patient has not had a medical event to cause the needed assistance, a scene size-up will be performed and a medical and incident history as to why EMS was called will be determined and documented. The crew will obtain vital signs and perform a complete patient assessment. An electronic EMS patient care report (ePCR) with all pertinent

information will be completed after the incident is terminated which includes all pertinent information.

8. After the completion of the incident, the unit shall notify Dispatch that they are terminating the incident, utilizing the following format:
    - “Dispatch, Engine 5’s, assignment is complete. E5 is now available for service”.
9. Company journals and incident reports shall be filled out using the same format as is routine.

2. Code 2 Responses:

1. A “Code 2” incident involves a response to low priority incidents as determined by Dispatch based on the information given.
2. Dispatch will assign units as outlined in the Communications (E) Manual.
3. While responding the unit will be out-of-service and unavailable for other incidents. Unit(s) shall respond without emergency lights or sirens operating and follow all traffic laws.
4. Upon arrival the Incident Commander will operate as normal using all proper procedures dictated by the nature of the incident.
5. Company journals and incident reports shall be filled out using the same format as for all incidents.

See Also:

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