TOLEDO FIRE & RESCUE DEPARTMENT

C-5 Alarm System Emergencies

Emergency Manual

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Policy/Procedure

1. Pending confirmation of an actual fire or other emergency, one Engine shall be dispatched to all Alarm System Emergency alerts to determine the validity of the alarm.

2. When dispatched to an Alarm System Emergency, the following procedures shall be followed:

1. While en route, Command may request Dispatch to review the incident's text for the location of the Fire Department Connection. If known, Dispatch will provide the information.

2. Crews shall complete a 360 size up and give a condition report upon arrival. If the building is large or water is flowing, do not hesitate to call for additional equipment.

    1. If smoke or fire showing:

        - Provide Dispatch with a scene size-up,
        - Establish Command
        - Follow appropriate Department procedures to mitigate the emergency.

    2. If "nothing is showing", but a water flow alarm is activated or a water motor gong is operating, normally one of two things has happened: a small fire has been held in check by a sprinkler system or a sprinkler head or line has broken.

        - Force entry immediately, determine the problem and take appropriate action
        - Notify Dispatch
        - Request TPD Code 2 to take a report

    3. If "nothing showing" upon arrival and no sign of water flowing:

- Gain entrance, if possible, and investigate the cause of the alarm. Use Knox Box if available.

4. If there is no evidence of fire:

    - Proceed to the fire alarm annunciator panel and either have building personnel attempt to reset the system,
    - or, if unavailable, attempt to reset the system as a crew.
    - After the system has been reset, alert Dispatch and return to service.

5. If the system cannot be reset:

    - Request, via TFRD Dispatch, to facilitate a response from the company that services the system
    - Check the building or zone one more time while awaiting the service technician.

6. If entrance cannot be gained:

    - Notify Dispatch. Dispatch will attempt to contact a representative from the company that services the system or the building owner.
    - While waiting for the key holder, circle the building to ensure there are no signs of fire or water flow.

3. Upon arrival of the key holder, mitigate the emergency as per above.

4. If you are unable to gain entrance and after following the above there is no key holder or service technician enroute, stage at the building for 15 more minutes. Do another 360 and if there is still no sign of fire, inform dispatch of your findings and return to service.

See Also:

Permanent link:
https://www.tfrdpolicies.com/dokuwiki/doku.php?id=c_manual:c5

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